

mellerware®

makes life easier

WHIZ-MASTER food processor



Blends, chops, slices
grates and mixes

Safety locking
mechanism

2 Speeds and
pulse function

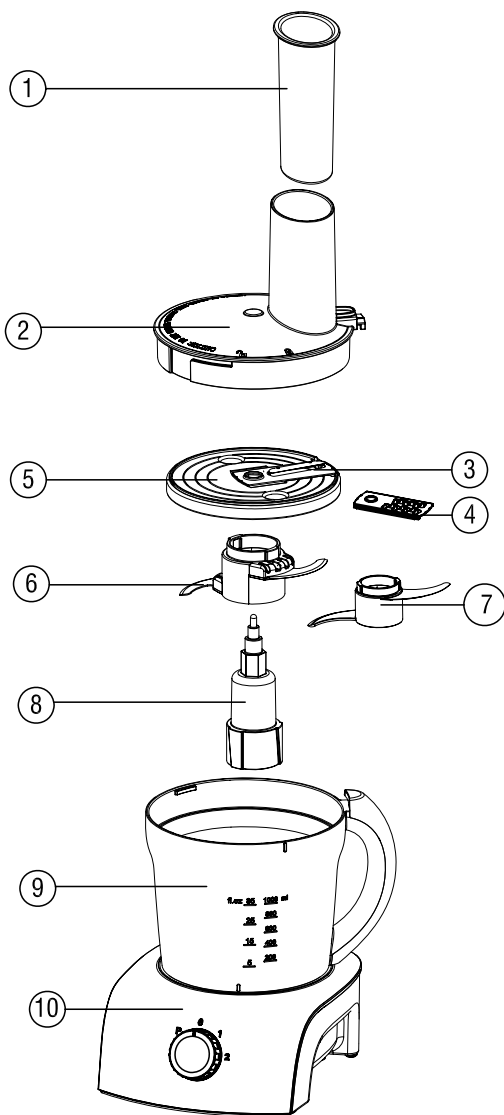


Complies with
INTERNATIONAL
IEC60335
SAFETY SPECIFICATIONS

m
350W

2 YEAR
WARRANTY

Model:
26350



Structure:

1. Measuring Cup
2. Bowl Cover (Plastic)
3. Slicing blade
4. Shredding blade
5. Blade Support
6. Whisking Blade
7. Mixing Blade
8. Blade Support
9. Mixing Bowl
10. Power Unit

SAFETY ADVICE:

1. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by persons responsible for their safety.
2. Children should be supervised to ensure that they do not play with the appliance.
3. Observe maximum times for continuous operation of the appliance, then cool down to room temperature.
4. Please read the instructions carefully before use.
5. Do not touch the blade with hands since they are very sharp.
6. Never leave the unit within the reach of children or let children play with it.
7. Do not open the cover until blade has stopped completely.
8. The appliance is for household use only.
9. Never put power unit into water or other liquid.
10. For any repairs you must consult an authorized service centre.
11. If the supply cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.
12. Do not hang the power cord on the edge of the table or hot surface.
13. Do not put the appliance on a heated surface.
14. Do not exceed the maximum capacity level.
15. During operation for juicing function, please choose level 1.

Operation Guide:

The appliance is designed to work on standard voltage only. Please check that the power supply corresponds to that shown on the rating plate of the appliance.

I. Chopping Function

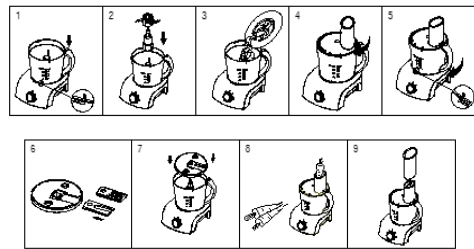
1. Put the plastic bowl on the power unit in the unlock direction as shown in Diagram 1.
2. Put the blade support on the axis in the middle of the bowl, and press it to the bottom. Then fix the chopping blade to the blade support, as shown in





Diagram 2. **Warning:** The blade is sharp. Please only hold the plastic part while using.

- Put the food into the bowl, as shown in Diagram 3. Big pieces of food need to be cut into smaller pieces. (2 CM x 2 CM x 2 CM).
- Put the cover on the bowl, and turn it until you hear it click into place, as shown in Diagram 4.
- Turn the handle in clock-wise direction, as shown in Diagram 5 to lock the bowl in place.
- Fix the plug to the electric socket, turn the switch to choose the desired level.
- When the chopping is finished, turn the switch to "0". After the blade stops, Turn the handle to unlock. Open the bowl cover, pour out the food.



II. Whisking Function

The mixing function has almost the same operating steps as the chopping function. Only change the chopping blade to whisking blade. It is used for mixing and whisking of food like flour and eggs,

III. Slicing & Shredding Function

- Fix the slicing/shredding blade to the blade support, as shown in Diagram 6. Slicing blade cuts the food into slices. Shredding blade cuts the food into shreds.
- Put the bowl on the power unit first. Then put the blade support on the axis in the middle of the bowl, and then place the slicing/shredding blade onto the blade support as shown in Diagram 7.
- Put the cover on the bowl, and turn it until you hear it click into place. Then turn the bowl in clock-wise direction. Fix the plug to the electric socket, turn the switch to choose the level. Put food in from the entrance of the cover, and push the food down slowly, As shown in Diagram 8.
- When the food is short, push it down with the measuring cup, as shown in Diagram 9.
- When the operation is finished, turn the switch to "0". After the blade stops completely, take the food out

Cleaning

- Always unplug before cleaning,
- Please clean the appliance after every use to avoid food sticking on the bowl.
- Switch off the appliance and disconnect from supply before changing accessories or approaching parts that move in use.
- To clean, wipe the surface of the appliance with a damp cloth, if necessary add a little washing up liquid, then dry thoroughly. Never immerse into water and do not use any proprietary cleaner.
- To not immerse or rinse power unit, wipe only with damp cloth.
- Blade can be washed under warm running water.



INGREDIENTS LIST :

FUNCTION	Accessory	INGREDIENT	MAX QUANTITIES	MAXIMUM TIME(s)	
				SLICING	SHREDDING
SLICING & SHREDDING	Slicing or Shredding blade	POTATO	400g	50s	30s
		CARROT	500g	50s	30s
CHOPPING	Chopping blade	MEAT	300g (about 10g/piece)	30s	
		HAM	300g (about 15g/piece)	30s	
		ONIONS	300g(about 20g/piece)	30s	
		STRAWBERRY	200g	25s	
		CHEESE	100g	20s	
		ALMONDS	100g	20s	
		HZELNUTS	100g	20s	
		WALNUTS	100g	20s	
WHISKING	Whisking blade	EGG	Six yolks	25s	
		Mixing yeast	500g flour + 300g water	20s	
Max speed settings					

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Thank you for purchasing a Mellerware product. Mellerware guarantees that your product has been thoroughly inspected and tested before being dispatched and is free from mechanical and electrical defects and complies with the applicable safety standards. With every Mellerware product purchased you get a 2 year warranty as detailed in the terms and conditions below.

First Year – 1 Year Retail Warranty:

Should defects due to faulty parts or workmanship develop, under normal use, within 12 months from the original purchase date, please return the product to the store from where it was purchased for repair free of charge. However, for the customer's convenience we will replace products where the purchase price is equal to or less than R750 incl. VAT

Second Year – 1 Year Extended Warranty

Mellerware takes pride in their product quality and therefore offer an extended 12 month warranty over and above the 1 Year Retail Warranty. Should defects due to faulty material or workmanship develop, under normal domestic use, after the 12 month period and within 24 months from the original date of purchase, please return the product postage pre-paid to Mellerware for repair. Mellerware will repair the product free of charge and return it to you directly. Mellerware will replace a product with a similar product in the same or better condition, if the repair cannot be conducted for whatever reason.

NB: The 1 Year Extended Warranty is only valid for customers who have registered their warranty online at www.mellerware.co.za within the first year after making their purchase. See overleaf for details and instructions.

Before returning your product, check the following:

- Your household mains supply socket is in good condition, working and switched on.
- The mains supply circuit is not overloaded (White trip switch on your DB board is off).
- You have read the trouble shooting guide in your Instructions for Use.
- All accessories and parts are present.

The following conditions apply:

1. Please ensure you retain your receipt as this must be presented when making a claim under the terms of the guarantee. It is impossible to determine the guarantee period without proof of purchase, so please keep this in a safe place. (NB. Your guarantee can be scanned onto the Mellerware web site for safe storage – see reverse side for details.)
2. If a refund or exchange is required the product must be complete with all accessories, parts and packaging. Missing parts will render the guarantee void.
3. Upon receipt of your appliance, check it for any transport damage to ensure it is safe for use. Return it to the store as soon as possible for exchange if damaged. The guarantee is void if products are damaged after use, so please do not use the damaged product.

4. Your product is designed for normal domestic household use. Failure to read and comply with the instructions for use, cleaning and maintenance will render your guarantee void, so please read these instructions carefully to ensure your safety, and to get the most effective use from the product. (e.g. not removing lime scale; water deposits; insect infestation, and/or burnt products)
5. Any abuse, negligent, improper or accidental use or care will render the guarantee void and Creative Housewares (Pty) Ltd will not be liable for any loss or damage.
6. Any attempted repair, or replacement of unauthorised parts will render the guarantee void, so please contact an authorised service centre or service agent for any service or repair requirements.
7. NB: The guarantee on replaced products will be from the original date of purchase and not from when the date replacement was made.
8. All repairs carry a 3 month guarantee even if this falls outside of the 2 year guarantee period.
9. Mellerware will attempt to conduct repairs within reasonable time in line with industry standards but cannot be held responsible or liable for any circumstances not under our control.
10. Terms and Conditions are subject to change without prior notice.

Repairs Out of the Warranty Period

If service or repair becomes necessary outside the warranty period, this service is still available however all transport/postage, spares and labour costs will be for the customers' account. All chargeable repairs will require the customers' written acceptance of the quote. Once the go-ahead has been received Mellerware will undertake to conduct the repair within a reasonable time and maintain the condition of the product as received. All repairs are guaranteed for 3 months from the date of the repair.

For any service, enquiries and complaints please contact our Customer Care on 086 111 5006 or e-mail help@creativehousewares.co.za from 08h00 to 15h00 Monday to Friday excluding public holidays. Please also note that the company is normally closed for 2 weeks around Christmas and New Year.

Please send all products for repair postage pre-paid to one of the service centres listed on the back of this page.

ONLINE WARRANTY REGISTRATION

Why register your warranty?

We at Mellerware pride ourselves on bringing premium quality appliances to market, and as a commitment to this level of quality we offer a 2 year warranty (1 Year Retail + 1 Year Extended) on all of our products. We often hear that our customers lose their receipts and can therefore no longer claim if they have a problem. To take advantage of the 1 Year Extended Warranty you will need to register your warranty online within the first year of purchase in order to make a valid claim. Now you can register your product, upload your warranty online, never have to worry about losing your receipt again and enjoy the benefit of your 2 year warranty.

Added Benefits

In addition to providing you with an online profile of your registered products we will also provide a host of value added benefits:

- Incentives and Competitions for registered users
- New recipes or ideas for your products
- New product developments – be the first to get the latest appliances
- Special offers on promotional items

How to Register your Online Warranty?

STEP1 Create your user profile:

If you haven't done so already, simply visit www.mellerware.co.za, click on the "Product Registration" link and follow the easy instructions. You will receive a user-name and password once registered. This will give you access to your user profile.



STEP2 Pick a registration method:



DESKTOP/ LAPTOP

- Open your internet browser and visit www.mellerware.co.za
- Click on the "Registration" link and login using your user name and password.
- Click on "Register your products and upload receipts" and follow the easy instructions.
- Scan and upload your receipt



SMART PHONE/ TABLET

- Scan the QR code above or visit www.mellerware.co.za
- Click on the "Registration" link and login using your user name and password.
- Click on "Register your products and upload receipts" and follow the easy instructions.
- Scan or take a photo and upload your receipt.



FAX

- Fax the following to 021 931 4058
- First Name and Surname
- Contact telephone and fax number.
- Product Model number and Type.
- Traceability Code (found on a label on the product)
- A clear and legible copy of your receipt.

Notes:

1. The online warranty system is a safe storage facility for your receipt.
2. You will be required to register on the Mellerware website. You will receive a username and password once registered. This will give you access to your profile.
3. From your profile you will be able to load products that you have purchased. In order to successfully register your warranty you will need to either scan and upload, or fax through your receipt to us.
4. All instructions on how to load your products are available

inside your profile.

5. Please note that you must check that your receipt has been uploaded correctly. Creative Housewares cannot be held responsible for faxes or files not received.
6. For assistance with registration please email: marketing@creativehousewares.co.za.

NB: Your 1 year extended warranty is only valid if your product is registered online within the first year after purchasing your Mellerware product. Failure to register your product on-line within the first year will render the extended warranty as void.

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National Service Centre: 086 111 5006
e-mail: help@creativehousewares.co.za
www.creativehousewares.co.za

Cape Town

20 Tekstiel Street, Parow, Cape Town, 7493,
South Africa • P.O. Box 6156 Parow East, 7501,
South Africa Tel: +27 21 931 8117
Fax: +27 21 931 4058

Durban

35 Adrain Road, Windermere,
Durban, South Africa, 4001
Tel: +27 31 303 3465
Fax: +27 31 303 8259

Johannesburg

Unit 25 & 26 San Croy Office Park
Die Agora Road, Croydon, 1619
Tel: +27 11 392 5652
Fax: +27 11 392 1694



Durban
 35 Adrain Road, Windermere,
 Durban, South Africa, 4001
 Tell: +27 31 303 3465
 Fax: +27 31 303 8259

creative housewares

 20 Tekstiel Street, Parow, Cape Town, 7493, South Africa
 P.O. Box 6156 Parow East, 7501, South Africa
 +27 21 931 8117  +27 21 931 4058
 Service Centre Helpline: 086 111 5006
 www.creativehousewares.co.za

Johannesburg
 Unit 25 & 26 San Croy Office Park
 Die Agora Road, Croydon, 1619
 Tell: +27 11 392 5652
 Fax: +27 11 392 1694

