



#### REGISTER YOUR MELLERWARE WARRANTY

Thank you for purchasing a Mellerware product. Mellerware guarantees that your product has been thoroughly inspected and tested before being dispatched and is free from mechanical or electrical defects and complies with the applicable safety standards. With every Mellerware product purchased you will receive up to a 3 year warranty as detailed in the terms and conditions below.

#### FIRST YEAR – 1 YEAR RETAIL WARRANTY

Should defects due to faulty parts or workmanship develop, under normal domestic use, within 12 months from the original date of purchase please return the product to the store from where it was purchased for a refund or replacement at the discretion of the brand. Mellerware appliances are intended for domestic use only and not for industrial or professional use. The Warranty, if the product is used outside of domestic use or used in a commercial environment, is reduced to 3 months with no extended warranty available, all other terms and conditions applicable.

#### SECOND YEAR – OPTIONAL 1 YEAR ADDITIONAL EXTENDED ONLINE WARRANTY REGISTRATION

Mellerware takes pride in its product quality and therefore offer an extended 12 month warranty over and above the 1 Year Retail Warranty. Should defects due to faulty material or workmanship develop, under normal domestic use, after the initial 12 month period and within 24 months from the original date of purchase, please return the product to Mellerware for repair. Mellerware will assess and repair the product free of charge should it be found to be a valid warranty claim and will return it to you directly. Mellerware will replace a product with a similar product in the same or better condition, if the repair cannot be conducted for whatever reason. Should the product fail outside of the warranty, Mellerware will produce a repair and delivery quotation for your approval.

**NB:** Registration should be completed at [www.creativehousewares.co.za](http://www.creativehousewares.co.za). Should you experience any technical difficulties you are welcome to contact our customer service line on 086 111 5006 and one of our consultants will gladly assist with the online warranty registration. Should you not register the product within the 12 months of purchase, you will automatically forfeit this extended warranty.

#### THIRD YEAR – OPTIONAL 1 YEAR ADDITIONAL EXTENDED COMMUNICATION OPT IN WARRANTY

Mellerware takes pride in its product quality and therefore offer an additional 12 month warranty over and above the 1 Year Retail and 1 year online registration warranty. Should defects due to faulty material or workmanship develop, under normal domestic use, after the initial 12 month period, the extended online registration 12 month period and within 36 months from the original date of purchase, please return the product to Mellerware for repair. Mellerware will assess and repair the product free of charge should it be found to be a valid warranty claim and will return it to you directly. Mellerware will replace a product with a similar product in the same or better condition, if the repair cannot be conducted for whatever reason. Should the product fail outside of the warranty, Mellerware will produce a repair and delivery quotation for your approval.

**NB:** Registration should be completed at [www.creativehousewares.co.za](http://www.creativehousewares.co.za). Should you experience any technical difficulties you are welcome to contact our customer service line on 086 111 5006 and one of our consultants will gladly assist with the online warranty registration and opt-in email communication. Should you wish to qualify for the additional third year extended warranty, you would need to have registered your warranty within the first 12 months from date of purchase and subscribed to receive brand communication. The extended warranty is conditional upon these requirements. Please note that you are however free to opt out at any stage in accordance with the POPI act, this will however result in you forfeiting this additional extended "communication opt in" warranty from the recorded opt-out date.

## ONLINE WARRANTY REGISTRATION

#### WHY REGISTER YOUR WARRANTY?

Mellerware pride ourselves on bringing premium quality appliances to market, and as a commitment to this level of quality we offer up to a 3 year warranty (1 Year Retail + 1 Year Extended Online warranty registration + 1 Year Extended opt-in communication warranty) on all of our products. To take advantage of the Free Extended Warranty options you will need to register your warranty online within the first year of purchase in order to make a valid claim. Now you can register your product, upload your warranty online and never have to worry about losing your receipt again. Enjoy the benefit of up to 3 year's warranty.

#### ADDED BENEFITS

In addition to providing you with an online profile of your registered products we will also provide a host of value added benefits:

- Discount voucher on product warranty registration
- Incentives and Competitions for registered users
- New recipes or ideas for your products
- New product developments – be the first to get the latest appliances
- Special offers on promotional items

## How to Register your Online Warranty?



DESKTOP/  
LAPTOP

- Open your internet browser and visit [www.mellerware.co.za](http://www.mellerware.co.za)
- Click on the "Register" link and create your username and password. Or if you have done this already login with your username and password.
- Click on "Register your Warranty" and follow the easy instructions.
- Scan and upload your receipt.



SMART PHONE/  
TABLET

- Open your internet browser and visit [www.creativehousewares.co.za](http://www.creativehousewares.co.za)
- Click on the "Register" link and create your username and password. Or if you have done this already login with your username and password.
- Click on "Register your Warranty" and follow the easy instructions.
- Scan and upload your receipt.

#### Notes:

1. The online warranty system is a safe storage facility for your receipt.
2. You will be required to register on the Mellerware or Creative Housewares website. You will receive a username and password once registered. This will give you access to your profile.
3. From your profile you will be able to load products that you have purchased. In order to successfully register your warranty you will need to scan and upload your receipt to us.
4. All instructions on how to load your products are available inside your profile.
5. Please note that you must check that your receipt has been uploaded correctly. Creative Housewares cannot be held responsible for faxes or files not received.
6. For assistance with registration please email: [help@chwsa.co.za](mailto:help@chwsa.co.za)

National Service Centre: 086 111 5006

e-mail: [help@chwsa.co.za](mailto:help@chwsa.co.za)

[www.creativehousewares.co.za](http://www.creativehousewares.co.za)

**Durban**  
243 Percy Osborn Road  
Morningside, Durban, 4001, RSA  
☎ +27 31 303 3465

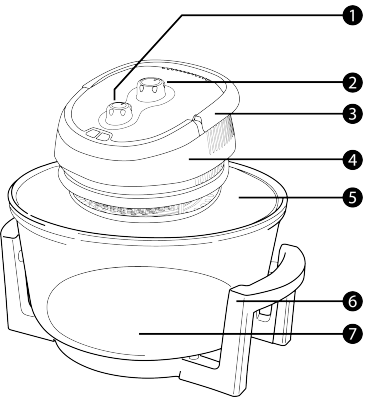
**creative housewares**  
20 Tshabal Street, Parow, Cape Town, 7493, RSA  
PO Box 6156, Parow East, 7501, RSA  
☎ +27 21 931 8117 | 📠 +27 63 014 0457  
☎ +27 86 111 5006 | 📠 creativehousewares.co.za

**Johannesburg**  
25 & 26 San Croy Office Park  
Agora Road, Croydon, 1619, RSA  
☎ +27 11 392 5652



English

Dear customer,  
Thank you for choosing to purchase a Mellerware brand product. Thanks to its technology, design and operation and the fact that it exceeds the strictest quality standards, a fully satisfactory use and long product life can be assured.



#### 1. Parts description

1. Timer
2. Temperature control knob
3. Handle
4. Cover
5. Glass lid
6. Base
7. Glass bowl

#### 2. Safety advice and warnings!

Read these instructions carefully before switching on the appliance and keep them for future reference. Failure to follow and observe these instructions could lead to an accident. Clean all the parts of the product that will be in contact with food, as indicated in the cleaning section, before use.

#### 2.1. Use or working environment:

- 2.1.1. Keep the working area clean and well lit. Cluttered and dark areas invite accidents.
- 2.1.2. Use the appliance in a well ventilated area.
- 2.1.3. Do not place the appliance on hot surfaces, such as cooking plates, gas burners, ovens or similar items.
- 2.1.4. Keep children and bystanders away when using this appliance.

- 2.1.5. Place the appliance on a horizontal, flat, stable surface suitable for withstanding high temperatures and away from other heat sources and contact with water.
- 2.1.6. Keep the appliance away from flammable materials such as textiles, curtains, cardboard or paper, etc.
- 2.1.7. Do not place flammable material near the appliance.
- 2.1.8. Do not use the appliance in association with a programmer, timer or other device that automatically switches it on.
- 2.1.9. Do not use the appliance if the cable or plug is damaged.
- 2.1.10. Ensure that the voltage indicated on the rating label matches the mains power supply voltage before plugging in the appliance.
- 2.2.11. Connect the appliance to the mains power supply with an earth socket withstanding a minimum of 10 amperes.
- 2.1.12. The appliance's plug must fit into the mains power supply socket properly. Do not alter the plug.
- 2.1.13. If using a multi plug check ratings carefully as the current used by several appliances could easily exceed the rating of the multi plug.
- 2.1.14. If any of the appliance casings breaks, immediately disconnect the appliance from the mains power supply to prevent the possibility of an electric shock.
- 2.1.15. Do not use the appliance if it has fallen on the floor or if there are visible signs of damage.
- 2.1.16. Do not force the power cord. Never use the power cord to lift up, carry or unplug the appliance.
- 2.1.17. Do not wrap the power cord around the appliance.
- 2.1.18. Do not clip or crease the power cord.
- 2.1.19. Do not allow the power cord to hang or to come into contact with the hot surfaces of the appliance.
- 2.1.20. Check the state of the power cord. Damaged or tangled cables increase the risk of electric shock.
- 2.1.21. The appliance is not suitable for outdoor use.
- 2.1.22. Power cord should be regularly examined for signs of damage, and if the cord is damaged, the appliance must not be used.
- 2.1.23. Do not touch the plug with wet hands.
- 2.1.24. The glass bowl is not suitable for the fridge, freezer or oven.

- 2.2.1. Make sure that the appliance is serviced only by suitably qualified technician, and that only original spare parts or accessories are used to replace existing parts/accessories.
- 2.4.2. If the power cord is damaged, the manufacturer or its service agent or a similarly qualified person must replace it in order to avoid a hazard.
- 2.4.3. Any misuse or failure to follow the instructions for use renders the guarantee and the manufacturer's liability null and void.

- 2.2.2. Personal safety:  
2.2.1. CAUTION: Do not leave the appliance unattended during use as there is a risk of an accident.
- 2.2.2. Do not touch the heated parts of the appliance, as it may cause serious burns.
- 2.2.3. This appliance is only for domestic use, not for industrial or professional use. It is not intended to be used by guests in hospitality environments such as bed and breakfast, hotels, motels, and other types of residential environments, even in farm houses, areas of the kitchen staff in shops, offices and other work environments.
- 2.2.4. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- 2.2.5. This appliance is not a toy. Children should be supervised to ensure that they do not play with the appliance.
- 2.2.6. Never place the lid element down on a surface. Be careful not to place the lid on the electrical lead.
- 2.2.7. Do not touch the element

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#### 3. Instructions for use

##### 3.1. Before use:

- 3.1.1. Remove the appliance's protective film (if applicable).
- 3.1.2. Before using the product for the first time, clean the parts that will come into contact with food in the manner described in the cleaning section.
- 3.1.3. It is normal if some smoke or odour emanates from the appliance when first used.
- 3.2. Use and care:  
3.2.1. Fully unroll the appliance's power cable before each use.
- 3.2.2. Do not use the appliance if the parts or accessories are not properly fitted.
- 3.2.3. Do not use the appliance when empty.
- 3.2.4. Do not turn the appliance over while it is in use or connected to the mains power supply.
- 3.2.5. Do not cover the cooking surface or food with aluminium foil and other similar materials.
- 3.2.6. Unplug the appliance from the mains power supply when not in use and before undertaking any cleaning task.
- 3.2.7. This appliance should be stored out of reach of children.
- 3.2.8. Do not store the appliance if it is still hot.
- 3.2.9. Never leave the appliance unattended when in use and keep out of the reach of children.
- 3.2.10. If, for some reason, the appliance were to catch fire, disconnect the appliance from the mains power supply and DO NOT USE WATER TO PUT THE FIRE OUT.

##### 3.2. Gebruik en sorg:

- 3.2.1. Sit die staal rak in die glasbak, en plaas dan die voedsel in. Met die hak wat voorsien word kan die staal-rak maklik verwyder word uit die glasbak. Maak seker daar is pasie tussen die kos en die element.
- 3.2.2. Druk die prop in die hoof kragtoevoer.
- 3.2.3. Druk deksel handvatsel af tot dit in plek hak. Die toestel sal nie werk as die handvatsel af gedruk is nie.
- 3.2.4. Kies die gewenste tyd en temperatuur op die kontrole. Wanneer die tyd gestel word sal die rooi lig aangaan. Die groen lig sal aangaan as die temperatuur gestel word
- 3.2.5. Die groen lig sal van tyd tot tyd afgaan wat beteken die regte temperatuur is bereik. Die groen lig sal automaties aangaan as die temperatuur te laag word.
- 3.2.6. Na gebruik, lig die handvatsel op, ontkoppel van die muurprop en haal die deksel af.

##### 3.2. Gebruik en sorg:

- 3.2.1. Die kabel moet ten volle afgewikkel word voor gebruik.
- 3.2.2. Die toestel moet nie gebruik word as die parte of bykomstighede nie behoortlik pas.
- 3.2.3. Die toestel moet nooit leeg gebruik word nie.
- 3.2.4. Die Toestel moet nooit gedraai word terwyl dit in werking is of in die muurprop gekoppel is.

- 3.2.5. Onkoppel die toestel van die hooftoevoer as dit nie in gebruik is nie en laat dit heeltemal afkoel voordat dit skoongemaak word. As dele afgehaal word of toegevoeg word, moet die toestel nie in werking wees nie.
- 3.2.6. Die toestel moet buite bereik van kinders gestoor word.
- 3.2.7. Die toestel moet heeltemal afkoel voor dit gestoor word.
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##### 4. Cleaning

- 4.1. Disconnect the appliance from the mains power supply and allow it to cool completely before undertaking any cleaning task.
- 4.2. Allow the tempered glass bowl and accessories to cool down before cleaning.
- 4.3. It is important to clean the oven after each use for good food safety hygiene and to prevent a build-up of grease or residue and to prevent unpleasant odours.
- 4.4. The tempered glass bowl can be washed in the unit itself. Fill up the glass bowl with approximately 80mm of hot water and add mild dishwashing detergent. Replace the lid, push the power safety handle down and set the timer for 10-15 minutes. Set the temperature to 150 degrees. At the conclusion, if there is any excess residue remove with a dishwashing brush and rinse with warm water to remove the soap residue and food remnants.
- 4.5. Never leave water in the bowl after washing is completed, as the condensation can build up and cause damage to the element and fan. The tempered glass bowl, wire racks, multipurpose baking pan, drip tray, and crumb tray, may be washed in warm soapy water and rinsed.
- 4.6. The lid of the oven can be wiped with a mild detergent.

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##### 4. Diens:

- 4.1. Die toestel moet deur 'n gekwalifiseerde tegnikus gedien word.
- 4.2. As die koord beskadig word moet dit deur die diensagent of 'n gekwalifiseerde persoon vervang word om brandgevaar te verhoed.
- 4.3. Enige misbruik en mislukking om instruksies te volg lewer die waarborg nul en van gener waarde.

##### 3. Instruksies vir gebruik

###### 3.1. Voor gebruik:

- 3.1.1. Verwyder alle verpakings materiaal voor gebruik.
- 3.1.2. Voor eerste gebruik, maak alle parte skoon soos in die skoonmaak seksie.
- 3.1.3. Dis normal vir rook reuk en reuk om uittekom met eerste gebruik.

###### 3.2. Gebruik en sorg:

- 3.2.1. Sit die staal rak in die glasbak, en plaas dan die voedsel in. Met die hak wat voorsien word kan die staal-rak maklik verwyder word uit die glasbak. Maak seker daar is pasie tussen die kos en die element.
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###### 4. Skoonmaak

- 4.1. Ontkoppel van muurprop en laat toe om heeltemal aftekoel.
- 4.2. Laat die glasbak heeltemal afkoel voor skoonmaak begin.
- 4.3. Dis belangrik om die oond na elke gebruik deeglik skoon te maak om te verhoed dat olie opbou en slegte

- 4.7. Note: Do not clean the lid of the oven in the dishwasher.
- 4.8. Never immerse the lid of the oven in water.
- 4.9. Clean the outer parts of the appliance with a damp cloth with a few drops of washing-up liquid and then dry. CAUTION! Do not immerse electrical parts of the appliance in any liquid.
- 4.10. Do not use solvents, or products with an acid or base pH such as bleach, or abrasive products, for cleaning the appliance.
- 4.11. Never submerge the appliance in water or any other liquid or place it under running water.

##### 5. Anomalies and repair

- 5.1. Take the appliance to an authorised support centre if product is damaged or other problems arise.
- 5.2. If the connection to the mains has been damaged, it must be replaced and you should proceed as you would in the case of damage.

##### 6. Recycling

- 6.1. These electrical products, cables, batteries, packaging, and the manual, should not be mixed with general household waste. For proper recycling, please take these products to your nearest Creative Housewares office where they will be accepted for recycling free of charge.
- 6.2. Alternatively, please contact your local authority or household waste disposal service for further details of your nearest designated collection point. Correct product disposal saves resources and prevents negative effects on human health and the environment.

##### Cooking Guidelines:

| Food            | Time (minute)s | Temperature Range |
|-----------------|----------------|-------------------|
| Chicken         | 30-40          | 180-200°C         |
| Fish            | 10-15          | 130-150°C         |
| Pork            | 15-20          | 180-200°C         |
| Cake            | 10-12          | 140-160°C         |
| Lobster         | 12-15          | 140-160°C         |
| Shrimp          | 10-12          | 150-180°C         |
| Crab            | 10-13          | 140-160°C         |
| Sausage         | 10-13          | 120-150°C         |
| Potato          | 12-15          | 180-200°C         |
| Roast Bread     | 8-10           | 120-140°C         |
| Roasted Veggies | 15-20          | 150-180°C         |

##### reuke veroorsaak.

- 4.4. Die versterkte glasbak kan alleen gewas word. Maak die bak vol met 80ml water en voeg skottelgoed opwas middle by. Sit die deksel op en druk die handvatsel af. Stel tyd vir 10 – 15 minute en die temperatuur vir 150 grade. Na die tyd om is spoel die glasbak deeglik en gebruik 'n borsel om die oortollige merke af te kry.
- 4.5. Moenie water in die bak los nie na dit gewas is nie, die kondensasie kan die fan en die element beskadig.
- 4.6. Die deksel kan afgevee word met 'n sagte klam doek.
- 4.7. DIE DEKSEL MAG NIE IN DIE SKOTTELGOED WASSER GESIT WORD NIE.
- 4.8. Moenie die deksel in water druk nie.
- 4.9. Maak die buitekant van die toestel skoon met 'n klam lap . Moenie in water druk nie.
- 4.10. Moenie skuurprodukte gebruik of enige bleikmiddels gebruik nie.
- 4.11. Moenie die toestel in water druk of onder lopende water hou nie.

##### 5. Anomies en herstel

- 5.1. Neem die toestel na 'n gemagtigde tegniese diens sentrum as die toestel beskadig is of probleme ontstaan.
- 5.2. As koneksie na die muurprop beskadig moet dit vervang word volgens die waarborg.

##### 6. Herwinning

- 6.1. Hierdie elektriese produkte, kables, batterye, verpakking en die handleiding moet nie met algemene huishoudelike afval gemeng word nie. Vir behoorlike herwinning, neem hierdie produkte na u naaste kantoor vir Creative Housewares, waar dit gratis aanvaar word vir herwinning.
- 6.2. Kontak u plaaslike owerheid of huishoudelike vullis diens vir nadere besonderhede oor u naaste aangewese versamelingspunt. Korrekte produkverwydering bespaar hulpbronne en voorkom negatiewe gevolge vir menslike gesondheid en die omgewing.

##### Kookriglyne:

| Kos     | Tyd(minute) | Temperatuurbereik |
|---------|-------------|-------------------|
| Hoender | 30-40       | 180-200°C         |
| Vis     | 10-15       | 130-150°C         |
| Vark    | 15-20       | 180-200°C         |
| Koek    | 10-12       | 140-160°C         |
| Kreef   | 12-15       | 140-160°C         |
| Garnale | 10-12       | 150-180°C         |
| Krap    | 10-13       | 140-160°C         |



Afrikaans

Geagte Kliënt,  
Dankie vir u keuse om 'n Mellerware handelsmerk produk te koop danksy die tegnologiese ontwerp en werking in die feit dat dit voldoen aan die strengste gehalte standaarde, is U verseker

