

Mellereware®

makes life easier



REGISTER YOUR WARRANTY

Thank you for purchasing a Mellereware product. Mellereware guarantees that your product has been thoroughly inspected and tested before being dispatched and is free from mechanical or electrical defects and complies with the applicable safety standards. With every Mellereware product purchased you will receive up to a 3 year warranty as detailed in the terms and conditions below.

FIRST YEAR – 1 YEAR RETAIL WARRANTY

Should defects due to faulty parts or workmanship develop, under normal domestic use, within 12 months from the original date of purchase please return the product to the store from where it was purchased for a refund or replacement at the discretion of the brand. Mellereware appliances are intended for domestic use only and not for industrial or professional use. The Warranty, if the product is used outside of domestic use or used in a commercial environment, is reduced to 3 months with no extended warranty available, all other terms and conditions apply.

SECOND YEAR – OPTIONAL 1 YEAR ADDITIONAL EXTENDED ONLINE WARRANTY REGISTRATION

Mellereware takes pride in its product quality and therefore offer an extended 12 month warranty over and above the 1 Year Retail Warranty. Should defects due to faulty material or workmanship develop, under normal domestic use, after the initial 12 month period and within 24 months from the original date of purchase, please return the product to Mellereware for repair. Mellereware will assess and repair the product free of charge should it be found to be a valid warranty claim, and will return it to you directly. Mellereware will replace a product with a similar product in the same or better condition if the repair cannot be conducted for whatever reason. Should the product fall outside of the warranty, Mellereware will produce a repair and delivery quotation for your approval.

NB: Registration should be completed at www.creativehousewares.co.za. Should you experience any technical difficulties you are welcome to contact our customer service line on 086 111 5006 and one of our consultants will gladly assist with the online warranty registration. Should you not register the product within the 12 months of purchase, you will automatically forfeit this extended warranty.

THIRD YEAR – OPTIONAL 1 YEAR ADDITIONAL EXTENDED COMMUNICATION OPT-IN WARRANTY

Mellereware takes pride in its product quality and therefore offer an additional 12 month warranty over and above the 1 Year Retail and 1 year online registration warranty. Should defects due to faulty material or workmanship develop, under normal domestic use, after the initial 12 month period, the extended online 12 month period and within 36 months from the original date of purchase, please return the product to Mellereware for repair. Mellereware will assess and repair the product free of charge should it be found to be a valid warranty claim, and will return it to you directly. Mellereware will replace a product with a similar product in the same or better condition, if the repair cannot be conducted for whatever reason. Should the product fall outside of the warranty, Mellereware will produce a repair and delivery quotation for your approval.

NB: Registration should be completed at www.creativehousewares.co.za. Should you experience any technical difficulties you are welcome to contact our customer service line on 086 111 5006 and one of our consultants will gladly assist with the online warranty registration and opt-in email communication. Should you wish to qualify for the additional third year extended warranty, you would need to have registered your warranty within the first 12 months from date of purchase and subscribed to receive brand communication. The extended warranty is conditional upon these requirements. Please note that you are however free to opt out at any stage in accordance with the POPI act, this will however result in you forfeiting this additional extended communication opt in warranty from the recorded opt-out date.

ADDED BENEFITS

- In addition to providing you with an online profile of your registered products we will also provide a host of value added benefits:
 - Discount voucher on product warranty registration
 - Incentives and Competitions for registered users
 - New recipes or ideas for your products
 - New product developments – be the first to get the latest appliances
 - Special offers on promotional items
- Mellereware pride ourselves on bringing premium quality appliances to market, and as a commitment to this level of quality we offer up to a 3 year warranty (1 Year Retail + 1 Year Extended Online warranty registration + 1 Year Extended opt-in communication warranty) on all of our products. To take advantage of the Free Extended Warranty options you will need to register your warranty online within the first year of purchase in order to make a valid claim. You can register your product, upload your warranty online and never have to worry about your receipt again. Enjoy the benefit of up to 3 years warranty.

WHY REGISTER YOUR WARRANTY?

Mellereware pride ourselves on bringing premium quality appliances to market, and as a commitment to this level of quality we offer up to a 3 year warranty (1 Year Retail + 1 Year Extended Online warranty registration + 1 Year Extended opt-in communication warranty) on all of our products. To take advantage of the Free Extended Warranty options you will need to register your warranty online within the first year of purchase in order to make a valid claim. You can register your product, upload your warranty online and never have to worry about your receipt again. Enjoy the benefit of up to 3 years warranty.

How to Register your Online Warranty?

DESKTOP/
LAPTOP

SMART PHONE/
TABLET

- Open your internet browser and visit www.mellereware.co.za
- Click on the "Register" link and create your username and password. Or if you have done this already login with your username and password.
- Click on "Register your Warranty" and follow the easy instructions.
- Scan and upload your receipt.

- Open your internet browser and visit www.creativehousewares.co.za
- Click on the "Register" link and create your username and password. Or if you have done this already login with your username and password.
- Click on "Register your Warranty" and follow the easy instructions.
- Scan and upload your receipt.

Notes:

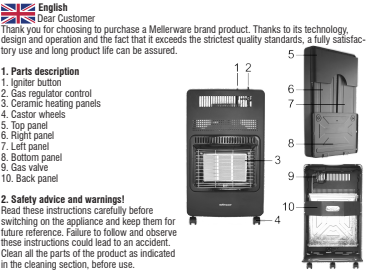
- The online warranty system is a safe storage facility for your receipt.
- You will be required to register on the Mellereware or Creative Housewares website. You will receive a username and password once registered. This will give you access to your profile.
- From your profile you will be able to load products that you have purchased. In order to successfully register your warranty you will need to scan and upload your receipt to us.
- All instructions on how to load your products are available inside your profile.
- Please note that you must check that your receipt has been uploaded correctly. Creative Housewares cannot be held responsible for fines or files not received.
- For assistance with registration please email: help@chwsa.co.za

National Service Centre: 086 111 5006
e-mail: help@chwsa.co.za
www.creativehousewares.co.za

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Johannesburg
compiles with
INTERNATIONAL
IEC60335
SAFETY SPECIFICATIONS

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Agora Road, Croydon, 1619, RSA
☎ +27 31 303 3465



1. Parts description
2. Gas regulator
3. Gas control knob
4. Castor wheels
5. Top panel
6. Right panel
7. Left panel
8. Baffle panel
9. Gas valve
10. Back panel

2. Safety advice and warnings!

Read the instructions carefully before switching on the appliance and keep them to refer to.

2.1. Do not use the appliance in a room where there is a fire or other danger.

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