

# Lucky<sup>®</sup>

LIFESTYLE



## STAINLESS STEEL KETTLE

complies with  
INTERNATIONAL  
IEC60335  
SAFETY SPECIFICATIONS

*L*  
1800W

1YEAR  
WARRANTY

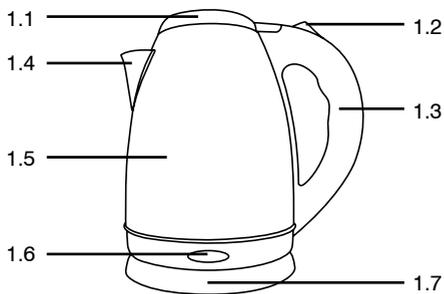
Model:  
LCK170SS

PLEASE READ ALL INSTRUCTIONS BEFORE USE



## Dear customer,

Thank you for choosing to purchase a Lucky brand product. Thanks to its technology, design and operation and the fact that it exceeds the strictest quality standards, a fully satisfactory use and long product life can be assured.



### 1. Parts description

- 1.1. Lid (Pull up)
- 1.2. ON/OFF Switch
- 1.3. Handle
- 1.4. Spout (with built in filter)
- 1.5. Body
- 1.6. Power indicator light
- 1.7. kettle base (with cord storage)

### 2. Safety advice and warnings!

Read these instructions carefully before switching on the appliance and keep them for future reference. Failure to follow and observe these instructions could lead to an accident. Clean all the parts of the product that will be in contact with food, as indicated in the cleaning section, before use.

#### 2.1. Use or working environment:

- 2.1.1. Keep the working area clean and well lit. Cluttered and dark areas invite accidents.
- 2.1.2. Use the appliance in a well ventilated area.
- 2.1.3. Do not place the appliance on hot surfaces, such as cooking plates, gas burners, ovens or similar items.
- 2.1.4. Keep children and bystanders away when using this appliance.
- 2.1.5. Place the appliance on a horizontal, flat, stable surface suitable for withstanding high temperatures and away from other heat sources and contact with water.
- 2.1.6. Keep the appliance away from flammable material such as textiles, curtains, cardboard or paper, etc.
- 2.1.7. Do not place flammable material near the appliance.
- 2.1.8. Do not use the appliance in association with a programmer, timer or other device that automatically switches it on.
- 2.1.9. Do not use the appliance if the cable or plug is damaged.
- 2.1.10. Ensure that the voltage indicated on the rating label matches the mains power supply voltage before plugging in the appliance.
- 2.1.11. Connect the appliance to the mains power

supply with an earth socket withstanding a minimum of 10 amperes.

- 2.1.12. The appliance's plug must fit into the mains power supply socket properly. Do not alter the plug.
- 2.1.13. If using a multi plug check ratings carefully as the current used by several appliances could easily exceed the rating of the multi plug.
- 2.1.14. If any of the appliance casings breaks, immediately disconnect the appliance from the mains power supply to prevent the possibility of an electric shock.
- 2.1.15. Do not use the appliance if it has fallen on the floor or if there are visible signs of damage.
- 2.1.16. Do not force the power cord. Never use the power cord to lift up, carry or unplug the appliance.
- 2.1.17. Do not wrap the power cord around the appliance.
- 2.1.18. Do not clip or crease the power cord.
- 2.1.19. Do not allow the power cord to hang or to come into contact with the hot surfaces of the appliance.
- 2.1.20. Check the state of the power cord. Damaged or tangled cables increase the risk of electric shock.
- 2.1.21. The appliance is not suitable for outdoor use.
- 2.1.22. Power cord should be regularly examined for signs of damage, and if the cord is damaged, the appliance must not be used.
- 2.1.23. Do not touch the plug with wet hands.

#### 2.2. Personal safety

- 2.2.1. Caution: Do not leave the appliance unattended during use as there is a risk of an accident.
- 2.2.2. Do not touch the heated parts of the appliance, as it may cause serious burns.
- 2.2.3. This appliance is only for domestic use, not for industrial or professional use. It is not intended to be used by guests in hospitality environments such as bed and breakfast, hotels, motels, and other types of commercial environments, even in farm houses, areas of the kitchen staff in shops, offices and other work environments.
- 2.2.4. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- 2.2.5. This appliance is not a toy. Children should be supervised to ensure that they do not play with the appliance.

#### 2.3. Use and care:

- 2.3.1. Fully unroll the appliance's power cable before each use.
- 2.3.2. Do not use the appliance if the parts or accessories are not properly fitted.
- 2.3.3. Do not use the appliance when empty.
- 2.3.4. Do not turn the appliance over while it is in use or connected to the mains power supply.

2.3.5. Unplug the appliance from the mains power supply when not in use and before undertaking any cleaning task.

2.3.6. This appliance should be stored out of reach of children.

2.3.7. Do not store the appliance if it is still hot.

2.3.8. Never leave the appliance unattended when in use and keep out of the reach of children.

2.3.9. If, for some reason, the appliance were to catch fire, disconnect the appliance from the mains power supply and **DO NOT USE WATER TO PUT THE FIRE OUT.**

## 2.4. Service:

2.4.1. Make sure that the appliance is serviced only by suitably qualified technician, and that only original spare parts or accessories are used to replace existing parts/accessories.

2.4.2. If the power cord is damaged, the manufacturer or its service agent or a similarly qualified person must replace it in order to avoid a hazard.

2.4.3. Any misuse or failure to follow the instructions for use renders the guarantee and the manufacturer's liability null and void.

## 3. Instructions for use

### 3.1. Before use:

3.1.1. Remove the appliance's protective film (if applicable).

3.1.2. Before using the product for the first time, clean the parts that will come into contact with water in the manner described in the cleaning section.

### 3.2. Use and care:

3.2.1. Open the lid of the kettle; fill with tap water to the desired level (bearing the MIN and MAX marks inside the kettle in mind). In hard water areas, using purified or filtered water is recommended to reduce the amount of scale build up in the kettle. (Note: You may also fill through the spout, but be careful not to overflow).

3.2.2. Close the lid until it clips. Place the kettle on the base and plug into the mains.

3.2.3. To switch on the kettle, press the On/Off switch to position 1. (CAUTION: Do not place excessive pressure on the switch). When the water has boiled the kettle will automatically switch off. However, you can stop the kettle at any time by pressing the On/Off switch to position 0.

3.2.4. Pour slowly and carefully. If you wish to re-boil, please allow a minute for the kettle to cool down.

3.2.5. Warning: If the kettle has just boiled it will be full of steam that will escape if the lid is opened.

3.2.6. IMPORTANT: Do not open the lid when steam is coming out of the spout. Before pouring or filling always remember to disconnect from the electricity.

3.2.7. Note: If the kettle is switched on when empty or with insufficient water, then the kettle will switch off automatically to protect against dry boiling. Wait ±15minutes until the heating element cools down,

refill with tap water and use as normal. This protection function is not designed for regular use, as it will shorten the life of the element. If the kettle is over-filled, boiling water may be ejected. The kettle is only to be used with the stand provided (cordless models only). The appliance must not be immersed in liquid during cleaning. If the supply cord is damaged the manufacturer or its service agent or a similarly qualified person must replace it in order to avoid a hazard.

## 4. Cleaning and Maintenance

4.1.1. DESCALING: Always ensure that the kettle is disconnected from the mains before descaling. Scaling or furring is a common problem in hard water areas.

4.1.2. Fill the kettle to MAX position and boil the water. Remove the kettle from the power socket and the base unit and place it in an empty sink or bowl.

4.1.3. Add 50 grams of Citric Acid (available from chemists) or other descaling products (available at supermarkets) to the water or as directed.

4.1.4. Leave it to stand for approximately 5 minutes or until the effervescence subsides, and then empty the water. Rinse thoroughly, and wipe.

## 5. Anomalies and repair

5.1. Take the appliance to an authorized support center if product is damaged or other problems arise.

5.2. If the connection to the mains has been damaged, it must be replaced and you should proceed as you would in the case of damage.

## 6. Additional warnings for kettles

6.1. The kettle and base (where applicable) must not be operated with any other models of kettle.

6.2. The kettle is fitted with a dry-operation cut out that switches off the kettle if it has boiled dry. If this happens allow the kettle to cool down for approximately 15 minutes, then fill the kettle with cold water. This will reset the cutout so that the kettle can be used again.

6.3. Do not overfill. Check the water level gauge when filling.

6.4. Ensure the lid is closed properly before closed, to prevent water splashing out when boiling. Do not open the lid when boiling.

6.5. After the kettle has boiled it may need a minute to cool down before restarting.

6.6. Take care when pouring. Pour slowly and do not over-tilt.

6.7. Make sure the kettle is always used on a flat surface.

6.8. Water will remain hot for considerable time after boiling and will present a scalding hazard. Take care and keep away from children.

6.9. The outside surface of the kettle will become hot during use. To avoid injuries only hold the handle.

6.10. Take care to avoid contact with the steam coming from the lid or spout.

## Trouble shooting guide

Problem	Reason	Action	Pre-caution
<b>Kettle is leaking water</b>	May be condensation.	This is normal if boiled a number of times in succession.	This kettle is for household use only.
	Kettle is over filled.	Pour water out to MAX level.	If overfilled water can eject from the kettle resulting in a hazard.
	Switch is sticking.	Ensure the switch is clean.	Keep appliance away from cooking splatter.
<b>Kettle does not work</b>	Household socket is off.	Switch on household socket.	Ensure water covers the element before operating.
	Household socket is not working.	Check the socket with another appliance	Appliance must be of similar wattage to prevent overloading.
	Kettle is not seated on base correctly.	Seat kettle on base correctly.	The life of the kettle will be reduced if not seated on base correctly.
<b>Kettle trips mains power supply</b>	Overloaded circuit.	Unplug all appliances attached to the same same circuit.	Note that there can be up to 5 household plug sockets on 1 circuit.
<b>Kettle takes too long to boil</b>	Element has lime scale deposits	Descal element using a proprietary descaler or citric acid solution. If not successful then a new element may be required.	Kettles with scale will have a reduced lifespan. Clean the scale regularly.
<b>Kettle works intermittently</b>	Element has lime scale deposits.	Descal element using a proprietary descaler or citric acid solution. If not successful then a new element may be required.	Kettles with scale will have a reduced lifespan. Clean the scale regularly.
<b>Kettle is rusting on outside</b>	Steam deposit has oxidised and turned into an orange colour.	Wipe your kettle after each use to keep dry.	Keeping any appliance clean at all times will extend the life of the product.
<b>Element is rusting. Rust spots on element.</b>	Water deposits on the element. Some areas have water that will result in orange or brown stains.	Some stains are stubborn and a descaler may not be effective. This should not affect function.	Use distilled water.
<b>Kettle does not switch off automatically.</b>	Lid not positioned correctly or is off.	Place lid on the kettle securely.	Ejecting steam from the spout or lid can be a hazard.



Lucky guarantees that this product has been thoroughly inspected and tested before being dispatched and is free from mechanical and electrical defects and complies with the applicable safety standards. However, should defects due to faulty material or workmanship develop, under normal domestic use, within 6 months from the date of purchase please return the product to the store from where it was purchased for a full refund or replacement.

The following conditions apply:

- 1) Please ensure you retain your receipt as this must be presented when making a claim under the terms of the warranty. It is impossible to determine the warranty period without proof of purchase, so please keep this in a safe place.
- 2) If a refund or exchange is required the product must be complete with all accessories, parts and packaging. Missing parts will render the warranty void.
- 3) Upon receipt of your appliance check it for any transport damage to ensure it is safe for use. Return it to the store as soon as possible for exchange if damaged. The warranty is void if products are damaged after use, so please do not use the damaged product.
- 4) Your product is designed for normal domestic household use. Failure to read and comply with the instructions for use, cleaning and maintenance will render your warranty void, so please read these instructions carefully to ensure your safety, and get the most effective use from the product. (e.g. lime scale; water deposits; and/or insect infestation)
- 5) Any abuse, negligent, improper or accidental use or care will render the warranty void and Creative Housewares (Pty) Ltd will not be liable for any loss or damage.
- 6) Any attempted repair, or replacement of unauthorised parts will render the warranty void, so please contact an authorised service centre or agent for any service or repair requirements.

#### Extended 12 Month Limited Warranty

Lucky offer an extended 12 month limited warranty from the date of purchase to offer the consumer peace of mind on their purchase. Should defects due to faulty material or workmanship develop, under normal domestic use, within 12 months from the date of purchase, please return the product to the store from where it was purchased for replacement.

Before returning your product, check for the following:

- 1) Your household mains supply socket is working and switched on.
- 2) The mains supply circuit is not overloaded (White trip switch on your DB board is off).
- 3) You have read the trouble shooting guide in your Instructions for Use.
- 4) All accessories and parts are present.

If service or repair becomes necessary outside the warranty period, this service is still available however all transport/postage, spares and labour costs will be paid by the consumer. All chargeable repairs will require the consumers' approval in writing once the quote is accepted. Once the go-ahead has been received Lucky will undertake to conduct the repair within a reasonable time and maintain the condition of the product as received.

All repairs carry a 3 month warranty. Lucky will attempt to conduct repairs within reasonable industry standards but cannot be held responsible or liable for any circumstances not under their direct control.

**National Service Centre: 086 111 5006**

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**1 year warranty**

creative housewares

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